

A Dialogue with MLPB (f/k/a Medical-Legal Partnership | Boston)

> BMC Pediatrics TeamUp Year 3 Special Topics Forum Aug. 16, 2022 10:00-11:00am EST

> > Samantha J. Morton CEO - MLPB



Care planning, delivery and financing should systematically account for people's legal rights, risks, and remedies; and empower care teams as strengths-based, role-aligned partners in problem-solving.

MLPB equips communities of care with legal education and problem-solving insight that foster prevention, health equity, and human-centered system change.

Through training, consultation and technical assistance, we help teams and organizations better connect people and populations to the resources and legal protections they seek.







- Often credited as founding MLP site nationally
- Launched in 1993 as program within pediatrics dep't at large safety net hospital (Boston Medical Center!); now operates independent of any health or legal institution
- Lawyers partnered with health, public health and operations colleagues
- Partnerships take a broad lens on the health ecosystem
- Focus on preventive law strategies

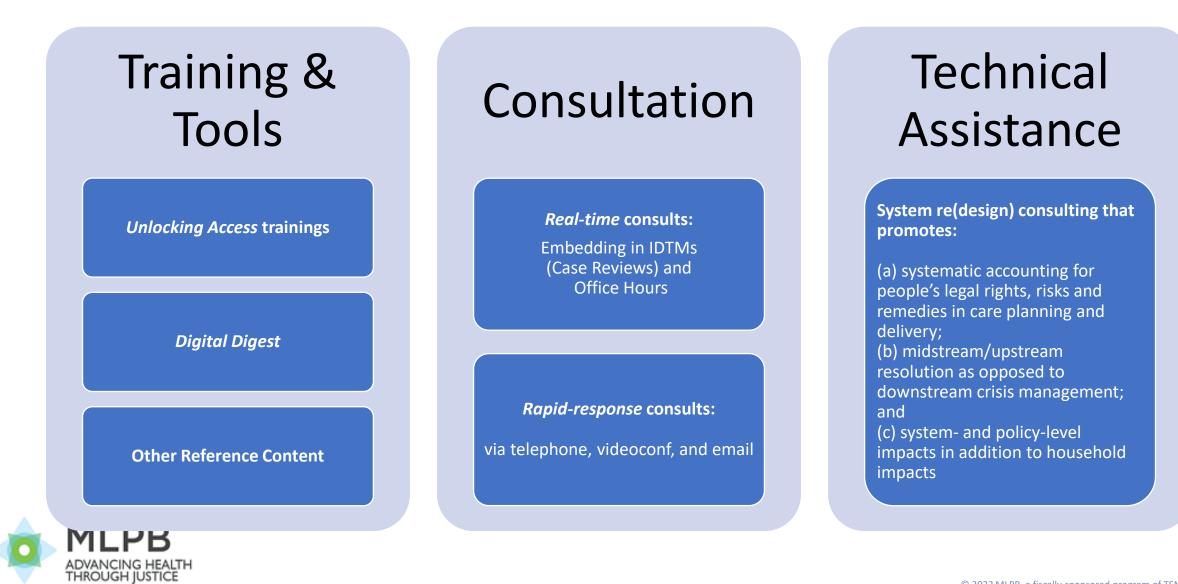






Unlocking Access partnerships

legal education and problem-solving insight for communities of care



BOSTON

Boston Medical Center Boston University School of Medicine Boston Accountable Care Organization (BACO) Children's Health Watch Elders Living at Home Program (ELAHP) **Pediatrics Brigham & Women's Hospital RSO** East Boston Social Centers / Family Engmt. Network **Smart from the Start**

MASSACHUSETTS

MLPB Partners &

Collaborators

Aug. 2022

Care Alliance of Western MA Children's Trust / Healthy Families MA Community Care Cooperative (C3 ACO) Community & LTSS Care Partners (BH/LTSS CP) **Fallon Health ACO** Lynn Community Health Center (LCHC) **MassHealth** (DSRIP TA + Flexible Services Program) MassGeneral Brigham MassHealth ACO **RIZE MA** Steward Medicaid Care Network (SMCN ACO) **Saint Anne's Hospital** (Fall River)

ADVANCING HEALT

RHODE ISLAND

BCBSRI

Care Transformation Collaborative-RI/PCMH Kids Community Health Worker Assoc. of RI East Bay Community Action Program (EBCAP) Family Service of Rhode Island (FSRI) + Soon: MLPB serves Providence 02905/02906 Health Equity Zone as Legal Partner to Integra Community Care Network (CNE) **Prospect Health System-RI/CharterCARE Rhode Island Department of Health (RIDOH) Office of Family Visiting + RIDOH Division of Community Health & Equity Thundermist Health Center AE**

REGIONAL / NATIONAL

Center for the Study of Social Policy & national **DULCE** Learning Network (CA, FL, VT + 6 Explo communities)

First 5 Commission of Orange County (CA)

Temple Univ. CPH / SSW with T-PAC (PA)

5

2 new RI-based

DULCE sites,

funded by United

Health Care!







Evaluating Community Approaches to Preventing or Mitigating Toxic Stress

Research Brief 6

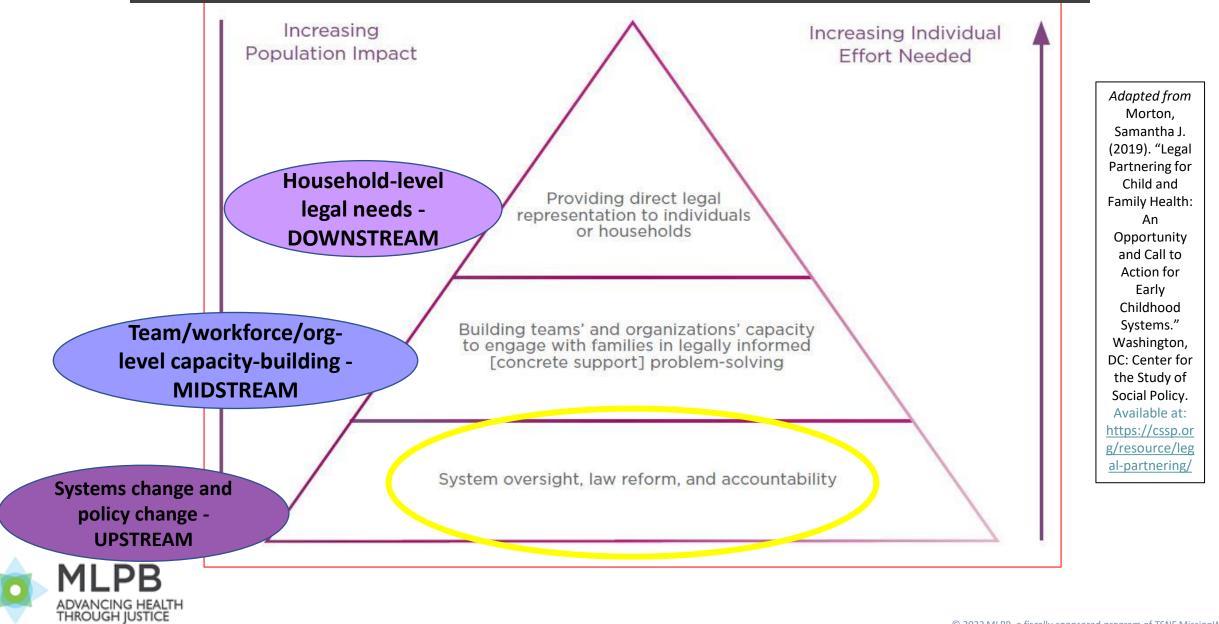
Before Crisis Hits: Embedding Legal Support in Preventive Health Care for Families with Young Children

October 2020

This brief, sixth in a series, reports on the multisite implementation of the preventive legal partnership component of Developmental Understanding and Legal Collaboration for Everyone (DULCE).



Health-Promoting Legal Partnering Impact Pyramid





HEALTH AFFAIRS BLOG

RELATED TOPICS: EDUCATION | LEGAL AND REGULATORY ISSUES | ACCESS TO CARE | HOUSING | CHILDREN'S HEALTH | GOVERNMENT PROGRAMS AND POLICIES | HEALTH LAW

Legal Information And Rights Education As An Element of Care: A Promising Health Justice Strategy

Samantha J. Morton

JUNE 7, 2021

10.1377/hblog20210603.174251





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Accountability at the System Level

MLPB Response to the Commonwealth of Massachusetts Department of Children and Families Support and Stabilization Services RFI (Bid: BD-22-1034-0009-DSS09-67937)

<u>Responses to Section 3 of the RFI: Diversity, Equity, and Inclusion Section 3.1</u>: Cultural and Linguistic Competency 1. What strategies can be used to meet the diverse language needs of families to ensure that language access is provided to families in a timely manner?

On April 6, 2021, Commissioner Spears testified before a Joint Hearing of the House and Senate Committees on Ways & Means. In this testimony, Commissioner Spears spoke about DCF's concerted effort to recruit and hire bilingual and bicultural staff, continue use of a telephonic interpretation service, and utilize FY22 funding for staff diversity training.

When recruiting and hiring, the state should be mindful of appropriate compensation benchmarks. Multilingual ability, in addition to lived experience, is a unique skillset that is integral to a high-functioning child welfare system and attracting and retaining staff with this skillset is fundamentally tied to compensation. That said, multilingualism is not the same skill as professional interpretation. Multilingual staff skills can be bolstered with professional interpret[ation] training.



Health (and Humanity!) in all Policies!

MITCHELL MATORIN, and LINDA SMITH,

Plaintiffs,

v.

COMMONWEALTH OF MASSACHUSETTS, and its EXECUTIVE OFFICE OF HOUSING & ECONOMIC DEVELOPMENT,

Defendants.

AMICUS BRIEF OF MLPB (F/K/A MEDICAL LEGAL PARTNERSHIP | BOSTON), A FISCALLY SPONSORED PROGRAM OF TSNE MISSIONWORKS IN SUPPORT OF DEFENDANTS



Building Legal Problem-Solving Capacity in the Early Childhood Sector

Learning Community



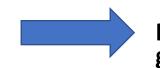




1. What structures and principles are necessary to assure family-centered, high-impact legal partnering?

"Guide" for early childhood system-builders

2. What information and tools do early childhood workforce members need to effectively partner with families confronting health-related social needs, legal risks and goals, and broader injustice?



Piloting/beta-testing new MLPB Unlocking Access training content geared to EC frontline staff

- 3. Research tied to key learning priorities:
 - a. Demonstrate the centrality of families' legal rights, risks, remedies for ECS effectiveness; and

b. Understand if, and exactly how, legal problem-solving (LPS) knowledge and skills operate to strengthen [EC] workforce member and parent-leader capacity



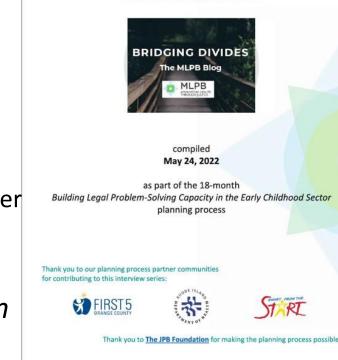
Assembling the Learning Community – key principles + commitments

- Program/structural diversity (state v. county v. neighborhood)
- "Early adopter" culture re: legal problem-solving
- Facilitation of parent-leader participation
 - 66% success rate (2 out of 3)
- Consistent engagement with 1-2 advisory bodies
 - Content Advisory Committee
 - Planning Advisory Committee
- 5 meetings (10 hours of meeting time) per Committee member; some additional effort in between meetings
 - Standardized stipend = \$500 per member (\$1,000 if served on two Committees)



Implementing the Learning Community – key activities

- Virtual multi-site survey
- Zoom-enabled Committee meetings that have driven:
 - Prioritization of topics for pilot training series and companion tools
 - Development of "Guide" for system-builders
- Pilot training series in each partner community
 - Trainings were available to stakeholders well beyond Committee member
 - Pre-/post-surveys re: comfort and confidence
- Blog interview series *Rights, Resources & The Next Generation*



Rights, Resources, and the Next Generation: An MLPB Interview Series with Early Childhood System-Builders



Shared conviction that:

- 1. Barriers to legal information & rights enforcement alongside structural inequities and injustice are barriers to family health, wellness and flourishing!
- 2. Early childhood-based teams increasingly are 'first responders' to people's social health needs/goals and seek a bigger toolbox.
- 3. There is a growing evidence base for the power of legal information and problem-solving to advance prevention.
- 4. Systems can take concrete steps to learn more about people's legal rights, risks and remedies; and to integrate this knowledge within care planning, delivery, and strengths-based communication with people.



Next Steps ...

• Sep. 29 – 2-3pm EST/11am-12n PST

- Live 'Guide' release event via Zoom
- Featuring panel of Learning Community members

• Oct. 1 and beyond

- Continued dialogue with partner communities and national stakeholders re: future collaborations
- Assessment of optimal dissemination platforms for emergent learning revealed through research and data analysis
- Learning dissemination!



Getting the Word Out Nationally after September 30!

- The Root Cause Coalition's Annual Summit
 - Oct. 2-4 Minneapolis, MN
 - Poster presentation



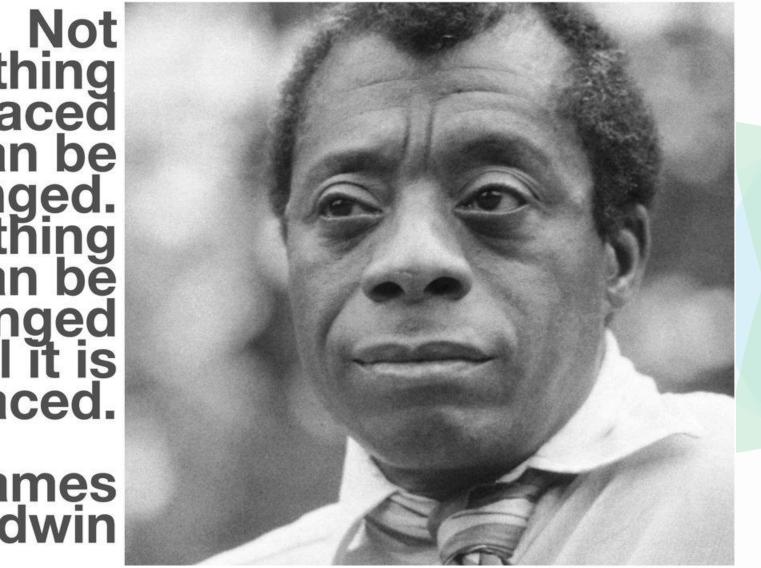
- View from All Sides Conference sponsored by The Children's Trust
 - Nov. 3 Framingham, MA
 - Livestreamed presentation
- American Public Health Association (APHA) 2022 Expo & Conference
 - Nov. 6 Boston, MA
 - Panel presentation



Trust matters.

- In any "support" relationship with a **family**.
- On any **team** composed of staff attempting to build and sustain relationships of trust with families.
- In any **organization** or **system** that hosts such teams and serves families.





Not everything that is faced Can be changed. But nothing can be changed until it is faced.

-James Baldwin



Questions? Please reach out!

Samantha Morton, CEO – MLPB <u>smorton@mlpb.health</u>





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